**Task 2-11: Identifying Management Decisions and Systems**

**Objective:**

This task focuses on analyzing the role of a manager in a corporation, identifying the types of decisions they make, and exploring how information systems can support these decisions.

**Steps to Solve**

**Step 1: Understand the Manager’s Role**

* Research the responsibilities of a corporate manager from a business publication or reliable sources.
* Example role: **Operations Manager** in a logistics company.

**Step 2: Define the Manager’s Organizational Level and Business Function**

* **Organizational Level**:
  + Operational, Tactical, or Strategic.
  + Example: Tactical level, responsible for implementing strategies decided by senior management.
* **Business Function**:
  + Operations, Marketing, Human Resources, or Finance.
  + Example: Operations, overseeing daily logistics and supply chain management.

**Step 3: List Types of Decisions Made**

* **Operational Decisions**:
  + Daily scheduling of tasks.
  + Monitoring employee performance.
* **Tactical Decisions**:
  + Allocating resources for projects.
  + Deciding on training programs.
* **Strategic Decisions**:
  + Approving long-term investments.
  + Expanding into new markets.

**Step 4: Identify Information Needs**

* Example:
  + **Operational Decisions**:
    - Need real-time data on task completion.
    - Tools: Project management software (e.g., Trello, Asana).
  + **Tactical Decisions**:
    - Need cost analysis and resource allocation data.
    - Tools: ERP systems like SAP or Oracle.
  + **Strategic Decisions**:
    - Need market trend analysis and forecasting data.
    - Tools: BI tools like Tableau or Power BI.

**Step 5: Propose How Information Systems Support These Needs**

* **Real-Time Tracking**: Use dashboards for operational visibility.
* **Resource Planning**: Use ERP for tactical-level decisions.
* **Analytics**: Use BI tools for strategic insights.

**Expected Deliverable**

A report summarizing:

1. The manager’s role, organizational level, and function.
2. Types of decisions they make.
3. Information systems that can assist in their decision-making process.